



## Bar / Floor Supervisor

### Your Role:

- Assist the Restaurant / Bar Manager to manage the restaurant / bar operations to maximize customer satisfaction and revenue
- Build effective relationship with all guests and handle their feedback in a positive and professional manner
- Supervise servers / bartenders and provide coaching to uplift their service skills and product knowledge
- Maintain the highest standard of restaurant / bar hygiene and safety

### Requirements:

- Form 5 or above, with formal training in recognized technical institute an advantage
- Minimum of 3 years' relevant experience, with at least 1 year in supervisory level
- Self-motivation, with strong customer orientation and excellent interpersonal and communication skills
- Good command of spoken English and Chinese; knowledge in Mandarin a plus